

JOANN CAROL MATTINGLY

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CAREER SUMMARY

High-energy Director with MSN, MBA Board Certification in Nursing Administration, with over 15 years experience in both education and administration. Reputation for working effectively as an educational resource, building successful teams, and completing all assigned projects successfully.

PROFESSIONAL EXPERIENCE

NORTON HEALTHCARE, Louisville, KY

Director Patient Care Services

March 2011- Present

Director of patient care for the intensive care, telemetry care, medical- surgical, women services and inpatient psychiatric units at a 384 acute care hospital. Direct reports include 5 managers, 3 ANRNs, educators and support staff. Responsibilities include maintaining the operational budget for all areas and ensuring quality care is being delivered. Mentoring and developing new leaders within the organization.

Nurse Manager

March 2006- March 2011

Manager of a 34-bed orthopaedic unit. Responsible for a yearly operating budget of over 2 million dollars. Maintaining productivity and quality care. Mentoring and assisting employees to set professional goals and achieve them.

- Leader on the Hospital SCIP III committee- education development and implementation of SCIP III. SCIP III 1st quarter 2009 89% and in the 4th quarter 2009 95.1. Scores remain above 94% 2010.
- NCAP System board member- increased the number of NCAP achievers on the unit from zero in 2009 to 4 in 2010. Mentor NCAP applicants to ensure their success.
- Policy and Procedure system committee member- involved in the development and education for the new system Policy/Procedure process in LMS.
- Served as chair of the Hospital Grievance Committee. Actively involved in the development of the new process and hospital wide education plan in order to maintain compliance with the regulations. Serve on the weekly grievance committee.
- Serve on the system FTI orthopaedic post-op care committee- Actively involved in the development, education plan and rollout of the pilot in October 2010.
- Mentor Nurse Managers- Serve as a resource for Nurse Managers that need greater explanation of budgets, productivity and finance.
- Developed and implemented a three year educational plan that will increase the number of ONC nurses from zero to 35%. Sponsored 4 nurses for the orthopaedic certification, resulting in 3 obtaining certification.
- Leader of the Opening-Closing taskforce-development and implementation of new forms and a process to give HS, NM and ANM direction.

UNIVERSITY OF LOUISVILLE HOSPITAL, Louisville, KY

1999- 2015

Staff Nurse Registry- Mother/Baby Unit

Staff nurse in direct patient care for 4-5 mothers and their babies. Provide support to the patients and their families.

BELLARMINE UNIVERISTY, Louisville, KY

2013-Present

Adjunct Faculty- BSN program

Clinical instructor: senior level nursing leadership and sophomore health assessment lab.

JEWISH HOSPITAL HEALTHCARE SERVICES, Louisville, KY 1992 – 2006

Director of Nursing- Four Courts Senior Center 2004 – 2006

Managed 85-member nursing staff to maintain quality of care. Analyzed the operating budget. Ensured that the facility was in compliance with all state and federal regulations. Collaborated on guest relation issues.

- Implemented a new nursing supply system projected to generate up to \$60,000 in additional revenue.
- Developed a new nursing education program that produced a deficiency-free State survey.
- Decreased nursing agency usage from 58% to 9 % by adopting an aggressive recruitment / retention plan.
- Created a flexible work schedule so that staff were able to enroll in continuing educational offerings, increasing staff retention and establishing a culture to support ongoing education.

Nurse Manager- Medical/Surgical Unit 2001 – 2004

Supervised a 40-bed medical/surgical unit and an 8-bed dialysis unit to ensure quality of care. Collaborated with the other Nurse Managers to ensure optimal staffing through all units. Teamed with the Associate Nurse Manager to complete probationary and annual evaluations. Interviewed and hired all nursing staff. Conducted all disciplinary actions and performance improvement plans. Mentored and assisted staff to continue their education. Actively involved in patient and physician satisfaction efforts.

- Constructed and educated the nursing staff on new methods to chart care plans.
- Ensured proper staffing by managing agency usage throughout the medical/surgical departments.

Associate Nurse Manager- Medical/Surgical Unit 1998 – 2001

Managed the day-to-day operations of a 40-bed medical/surgical unit. Maintained the schedule to ensure optimal staffing. Ensured compliance with mandatory education and competency.

Charge Nurse- Medical/Surgical Unit 1997 – 1998

Maintained the workflow of a 40-bed medical/surgical unit. Made all patient assignments. Served as a resource to the less experienced nurses and addressed patient care issues.

Staff Nurse/Relief Charge Nurse- Medical/Surgical Unit 1992 – 1997

Staff nurse in direct patient care for 8 medical/surgical patients. Preceptor for new nursing staff and served as mentor. Active member of the Practice Committee, addressing nursing policy and procedures and education. Educated staff on new policies and procedures.

EDUCATION / PROFESSIONAL DEVELOPMENT

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| Doctorate Nursing Practice, <i>Spalding University</i>, Louisville, Ky | December 2018 |
| Master of Business Administration, <i>University of Phoenix</i>, Louisville, KY | September 2008 |
| Master of Science- Nursing, <i>Bellarmino University</i>, Louisville, KY | December 2004 |
| Board Certification in Nursing Administration, ANCC | December 2004 |
| Bachelor of Science- Nursing, <i>University of Louisville</i>, Louisville, KY | August 1992 |
| American Nurses Association | Member |
| Kentucky Organization of Nurse Leaders | District Director 2018-2019 |
| American College of Healthcare Executives | Member |
| Kentucky Nurses Association River City Chapter | Treasurer |
| American Medical-Surgical Nurses | Member |
| American Nurses Association- ANCC Standard Setting | 2015 |

VOLUNTEER EXPERIENCES

Combined Giving Campaign kick-off Committee 2010- present

Participated in the Bike to Beat Cancer 2009- present
Family Community Clinic 2013
Iron Man 2013-2015
Bike to Beat Cancer Planning Committee- 2014- present
Habitat for Humanity 2016- present
Bridgehaven Board 2019